

# FEEDBACK FORM

AIM VET welcomes feedback, both positive and constructive, so it can improve its products and services, and meet client and student needs.

## Who should use this form?

Use this form if you wish to provide feedback (positive or constructive) or submit a complaint.

## How do I lodge this form?

Please submit the completed form to [studentsupport@aim.com.au](mailto:studentsupport@aim.com.au)

### 1. Personal Details

Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Student ID: \_\_\_\_\_ Email: \_\_\_\_\_

### 2. Details of Feedback or Complaint

Area of feedback or complaint:  Academic  Non-Academic  Other

Description of feedback or complaint:

Description of steps I have taken so far in relation to my complaint:

### 3. Declaration- For complaints only

I have attached supporting documentation relevant to this complaint.

I declare that I have read and understood the AIM Withdrawal, Deferrals and Refunds Policy.

**Student Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

AIM VET will review your complaint based on the [AIM Student Complaints and Appeals Policy and Procedure](#).